

A Full Range of **Lift** and **Escalator** Products and Services Within the UK



- 24 Hour Breakdown Service
- Service and Maintenance
- Repairs and Modernisation
- New Lift Installations
- Customer Support

t: 0845 8888 767 e: mail@novalift.co.uk w: www.novalift.co.uk

Service

With over 25 years' experience, NLC Nova Lift Company provides an outstanding emergency 24 hour call out centre for rapid response and service within the UK.

- 24 hour dedicated emergency call centre
- Customer support breakdown assistance
- Locally based engineers for national coverage
- A team of highly qualified and dedicated service and breakdown engineers
- Regional technicians, key account managers and project managers
- Industry regulated service levels and staff monitoring to meet all accreditation requirements
- Quality assured to ISO 9001:2008, ISO 18001:2007, ISO 14001:2004
- Affiliated with CHAS, Constructionline and a member of LEIA



Service Contracts

A comprehensive range of contracts are available from basic routine maintenance through to fully comprehensive cover, including materials and callouts.

- Individually tailored service contracts
- Scheduled proactive maintenance
- Health and safety risk assessments
- Contract performance review meetings

Maintenance



NLC Nova Lift Company offers the very best service levels providing tailored maintenance agreements designed for your individual equipment needs, ensuring flexible choices and excellent value for money.

- Comprehensive and easy to manage service programmes
- Effective reduction of your annual running costs
- Free condition service evaluations
- No obligation maintenance advice service
- Scheduled routine maintenance options



- Updates to changes in legislation provided
- Condition reports supplied
- Repairs programmes to help plan your budgets
- Planned, proactive approach to minor repairs
- Ensuring improved reliability, durability and performance
- Experience in servicing all types of lifts including those manufactured by Otis, Schindler, Kone and Thyssenkrupp

Modernisation



NLC Nova Lift Company can offer all aspects of modernisation from simple controller changes to major refurbishments, ensuring the best solution to suit your budget.

- A proven cost effective method for keeping lifts operating safely and efficiently
- Free condition surveys and quotations offered
- Refurbishment of lift cars with enhanced unique designs
- Upgrades to lift machinery



- Controller modernisation
- Equalities Act compliance upgrades
- Enhanced aesthetics
- Improved efficiency and reliability
- Health and safety compliance
- CDM project management from design to completion

New Installations





Choosing and installing a new lift can be a complex process, from design and drawing through to installation and commissioning. NLC Nova Lift Company will manage your project every step of the way. Regardless of the size of the project we will provide the level of support required to complete the project on time and within budget, and our experienced engineers are trained to design and install all types of lifts:

- Passenger Vehicle Goods Platform
- Scenic glass Bespoke Mobility equipment





- Choose from a standard range or a bespoke lift
- Pre-contract assistance
- Step by step project management
- Builders work schedules
- Full technical drawings
- Flexible and cost effective solutions
- CE marking
- European and British Standards compliance



24 Hour Breakdown Support



- 24 hour dedicated emergency call centre
- Customer support breakdown assistance
- Locally based engineers for national coverage
- A team of highly qualified and dedicated engineers
- Regional technicians, key account managers and project managers
- Industry regulated service levels and staff monitoring to meet all accreditation requirements

Thank you for your interest in NLC Nova Lift Company products and services. Please contact us with any enquiry either directly at our Aylesford office or using the contact form on our website to send us your questions or to request information.



NLC Nova Lift Company Ltd

Nova House 162 Pratling Street Aylesford Kent ME20 7DH United Kingdom

t: 0845 8888 767 f: 0845 8888 768

e: mail@novalift.co.uk

w: www.novalift.co.uk

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